



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



18th July 2017

Ms Niamh Smyth TD
Dáil Éireann
Leinster House
Dublin 2

Re: PQ 31380/17: “To ask the Minister for Health the ambulance waiting times, by county, in tabular form; and if he will make a statement on the matter.”

Dear Deputy Smyth,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The information as outlined in the tables below is represented by NAS Area in keeping with current reporting templates.

It is important to note that the average response times refer to the average time across **all the calls** for the period referenced, while the maximum waiting time is the singular time recorded for the referenced period.

I trust this information is of assistance to you and should you require additional information please do not hesitate to contact me.

Yours sincerely,

Oliver Reilly
Asst Chief Ambulance Officer

Seirbhís Náisiúnta Otharcharranna
Teach Dara, Ascaill an Crann Teile, Páirc na Mílaoise, Nás na Rí, Co. Chill Dara

National Ambulance Service
Oak House, Millennium Park, Naas, Co. Kildare
Tel/Fón: 045 882579 Fax/Facs: 1890 252 125 Email/Riomhphost: oliver.reilly@hse.ie

North Leinster Counties: Dublin, Kildare, Wicklow, Louth, Meath, Cavan, Monaghan, Westmeath, Laois, Offaly & Longford	Total EMERGENCY CALLS	AVG WAITING TIME
Q1 - 2016	18278	20 mins 07 secs
Q2 - 2016	17170	18 mins 10 secs
Q3 - 2016	16557	18 mins 44 secs
Q4 - 2016	18195	20 mins 06 secs
Q1 - 2017	19853	19mins 00 secs

South Counties: Cork, Kerry, Waterford, Wexford, Kilkenny, South Tipperary & Carlow	Total EMERGENCY CALLS	AVG WAITING TIME
Q1 - 2016	12998	21 mins 11 secs
Q2 - 2016	12427	18 mins 52 secs
Q3 - 2016	12668	19 mins 16 secs
Q4 - 2016	13585	20 mins 04 secs
Q4 - 2017	14320	18mins 00 secs

West Counties: Galway, Mayo, Roscommon, North Tipperary, Limerick, Clare, Donegal, Sligo & Leitrim	Total EMERGENCY CALLS	AVG WAITING TIME
Q1 - 2016	13359	21 mins 11 secs
Q2 - 2016	12517	19 mins 47 secs
Q3 - 2016	12870	20 mins 00 secs
Q4 - 2016	13403	19 mins 54 secs
Q1 - 2017	14502	19mins 00 secs

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